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# 2025 FAQs GUIDE

# ABOUT US

## NEW ACADEMIES: GROWING TO SERVE YOU BETTER

Founded in 2015 as Belrose Tutoring Academy, we've come a long way from our humble beginnings as a single location. Today, we are proud to operate nine modern academies across five vibrant suburbs, making quality education more accessible than ever.

Our academies are located in:

- **Belrose** (Est 2015 - 4 academies)
- **Forestville** (Est 2018 - 2 academies including new academy opening in early 2025)
- **Mona Vale** (Est 2020)
- **Gordon** (Est 2024)
- **Brookvale** (Est 2024)

Each location is thoughtfully designed to provide a welcoming and inspiring learning environment. Whether your family is seeking primary school support or HSC mastery, our academies are equipped with the latest resources and technology to ensure the very best tutoring experience.

We look forward to welcoming you to one of our many convenient locations as we continue to grow and support your child's educational journey.



# ABOUT US

## HIGHLY SKILLED TEAM: EXPERTISE YOU CAN TRUST

At Better Tuition Academy, we pride ourselves on the exceptional calibre of our tutoring team. Every tutor undergoes **BTA's exclusive and extensive training program**, designed to ensure your child receives the highest quality educational support.

Our training program covers an impressive range of essential modules, including:

- **Child Safety:** Ensuring a secure and supportive learning environment.
- **Teaching Neurodiverse Students:** Tailored techniques for diverse learning needs.
- **Artificial Intelligence in Education:** Leveraging cutting-edge tools to enhance learning.
- **Effective Tutoring Methods:** Proven strategies to maximise academic growth.
- **Goal-Setting for Success:** Empowering students with achievable milestones.
- **First Aid Training:** Ensuring tutors are equipped to handle emergencies.

Additionally, for 2025, we're introducing **tiered tutoring options** to cater to the specific goals of each student. These tiers range from professional tutors to highly accomplished teachers, with qualifications and experience tailored to meet individual academic needs.

With **countless years of tutoring and teaching experience** shared across our team and an ongoing commitment to professional development, your child is in safe, skilled hands. Let us help your family achieve academic success with a personalised, expert approach.



# ABOUT US

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## HIGH-TECH AND MODERN: LEARNING WITH THE LATEST INNOVATIONS

At Better Tuition Academy, we leverage cutting-edge technology to create an engaging and interactive learning experience for all our students.

- **iPads in Every Lesson:** Our tutors are equipped with iPads, ensuring both face-to-face and online lessons are dynamic, visually stimulating, and tailored to meet your child's unique needs.
- **Artificial Intelligence Training:** Our tutors are trained in the latest AI advancements, incorporating these tools into lessons to enhance learning outcomes and prepare students for the rapidly evolving future.

From utilising interactive apps to exploring innovative educational techniques, we are committed to keeping your child ahead of the curve. Better Tuition Academy combines technology with personalised teaching to deliver a modern, forward-thinking approach to education.



# ABOUT US

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## USER ACCOUNTS: CONVENIENT ACCESS AT YOUR FINGERTIPS

At Better Tuition Academy, we make it easy for families to stay organised and informed with our user-friendly customer and student accounts.

With your user account, you'll have access to:

- **Tutoring Schedules:** View upcoming and past lessons at a glance.
- **Key Events:** Stay updated on important events and announcements at BTA.
- **Detailed Lesson Notes:** Review session summaries and insights to track your child's progress.
- **Payment Details:** Access and manage key payment information with ease.
- **Lesson Modifications:** Effortlessly adjust lessons as needed.

Our platform is designed to give you full control and transparency, ensuring a seamless experience for your family. Whether you're planning ahead or reviewing past sessions, your user account is a one-stop hub for all things BTA.



# NEW TUTOR TIERS in 2025



## PROFESSIONAL TUTOR

**Pathway 1:** Tutors who are skilled and knowledgeable in their subject areas but do not hold formal teaching qualifications. These tutors bring **subject-matter expertise and a passion for education**, ensuring they can effectively support students.

At Better Tuition Academy, these tutors undergo **comprehensive training**, equipping them with the pedagogical skills, lesson planning techniques, and behaviour management strategies needed to deliver high-quality tutoring. This training ensures that even without formal teaching qualifications, they meet **BTA's high standards for personalised, effective education**.

## SPECIALIST TUTOR OR PROVISIONAL TEACHER

**Pathway 1:** Tutors with at least 5 years of tutoring experience and who have taught **over 2,500 one-on-one lesson hours**.

**Pathway 2: Fully accredited teachers** with provisional accreditation who have experience in both classroom teaching and/or tutoring roles.

**Pathway 3: Degree Holders:** Tutors with **degrees in mathematics** (or other relevant fields) who have demonstrated exceptional subject-matter expertise.

## EXPERT TUTOR OR PROFICIENT TEACHER

### Pathway 1: Expert Tutor

Tutors with at least 10 years of tutoring experience and a proven track record of **teaching over 5,000 one-on-one lesson hours**, demonstrating mastery in their subject and effective teaching methods.

### Pathway 2: Proficient Teacher

Fully accredited teachers with Proficient Teacher accreditation, **significant classroom teaching experience**, and demonstrated ability to deliver effective lessons that align with curriculum standards.

## HIGHLY ACCOMPLISHED TEACHER

**Pathway 1:** Highly experienced and qualified teachers with multiple years of teaching expertise, **including HSC marking experience**.

# FAQs

## TUTOR TIER INCLUSIONS & FEATURES

Feature	Professional Tutor	Specialist Tutor/Provisional Teacher	Expert Tutor/Proficient Teacher	Highly Accomplished Teacher
Same tutor each week	✓	✓	✓	✓
Same location each week	✓	✓	✓	✓
Same time and day each week	✓	✓	✓	✓
No lock-in contracts	✓	✓	✓	✓
Lessons in academy, home, or online	✓	✓	✓	✓
Access to BTA Library	✓	✓	✓	✓
Auto-pay via credit card or direct debit	✓	✓	✓	✓
Secure payments via multiple methods	✓	✓	✓	✓
Free trial lesson	✓	✓	✓	✓
Right Tutor Guarantee	✓	✓	✓	✓
Term reports with learning insights	✓	✓	✓	✓
15-min consultations each term	✓	✓	✓	✓
Personalised lesson plans	✓	✓	✓	✓
Proven strategies for neurodiverse learners	✓	✓	✓	✓
Celebration of student milestones	✓	✓	✓	✓
Minimum experience required	N/A	5 years/2,500 lessons	10 years/5,000 lessons	Multiple years/HSC experience
Formal teaching qualifications	Optional	Provisional Accreditation or Degree	Full Accreditation	Highly Qualified Teachers
HSC marking experience			Sometimes	✓
Advanced subject expertise		✓	✓	✓
University-level educators			✓	✓

# FAQs

## 2025 - PRICING

Tutor Category	Years 3-6	Years 7-10	Years 11-12
Professional Tutor	\$85	\$92	\$105
Specialist Tutor or Provisional Teacher	\$110	\$117	\$130
Expert Tutor or Proficient Tutor	\$125	\$132	\$145
Highly Accomplished Teacher	\$140	\$147	\$160

**\*Above prices are hourly rates and are inclusive of GST**

## CAN I REQUEST A FREE TRIAL LESSON?

**Absolutely!**

At Better Tuition Academy, we're so confident in the quality of our tutoring services that we offer a free trial lesson to all new students.

This is your opportunity to experience first-hand how our expert tutors can make a difference in your child's education.

During the trial, we'll assess your child's needs, tailor the session to their unique learning goals, and demonstrate the personalised support that sets us apart.

But that's not all—our **Right Tutor Guarantee** ensures your complete satisfaction. If you feel the tutor isn't the perfect fit, we'll continue providing lessons at no additional cost until we find the ideal tutor for your child.

Your child's academic success and confidence are our top priorities, and we won't rest until we exceed your expectations.



# FAQs

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## HOW MUCH SHOULD TUTORING COST?

At Better Tuition Academy, we're proud to provide **exceptional tutoring** for students from Year 3 to Year 12 at rates that deliver unbeatable value. With our **tiered tutor categories**, families can access the expertise and flexibility that best meets their child's academic goals—all at competitive prices.

Our tutors include:

- **Professional Tutors:** Skilled and trained educators offering tailored lessons.
- **Specialist Tutors or Provisional Teachers:** Experienced tutors with advanced qualifications or extensive teaching hours.
- **Expert Tutors or Proficient Teachers:** Highly experienced educators with exceptional subject expertise.
- **Highly Accomplished Teachers:** Top-tier educators with advanced credentials and HSC marking experience.

### Unmatched Value for Premium Expertise

While some highly accomplished teachers charge \$220 per hour or more, and student tutors may charge \$30–\$40 an hour for basic support, Better Tuition Academy offers:

- **Years 3–6:** From \$85 per hour.
- **Years 7–10:** From \$92 per hour.
- **Years 11–12:** From \$105 per hour.

These rates reflect **one-on-one lessons** with expertly trained tutors who are committed to your child's success. Every tutor undergoes training in child **safety, teaching neurodiverse students, proven strategies, and AI in education** to deliver the highest-quality learning experience.

At Better Tuition Academy, we make premium, personalised tutoring accessible—experience the difference today.

# FAQs

## DO YOU OFFER ONE-ON-ONE OR GROUP TUTORING?

BTA specialises in one-on-one tutoring. We do not offer any group tutoring.

## IS ONLINE TUTORING JUST AS EFFECTIVE AS FACE-TO-FACE TUTORING? ARE THE ONLINE TUTORING SESSIONS INTERACTIVE?

Our online tutoring is extremely effective.

Our tutors receive specific training on how to best conduct online learning and our maths and science tutors are equipped with an Apple iPad and pen. When combined with our online board and our educational copyright license, our tutors can create extremely engaging and effective notes and online lessons for our students.

### Maths Lesson - Yr 10 5.3 Maths

The screenshot shows a digital whiteboard with handwritten algebraic solutions for factoring quadratic expressions. The solutions are:

- $\frac{2x-3}{4x-5}$
- a)  $9x^2 - 25 = (3x-5)(3x+5)$
- b)  $x^2y^2 - 36 = (xy-6)(xy+6)$
- c)  $25x^2 - 36y^2 = (5x-6y)(5x+6y)$
- d)  $7x^2 - y^2 = (7x-y)(7x+y)$

A box labeled "exam" is drawn around the solutions. In the background, a PDF document titled "Cambridge Year 10 5.1 5.2 5.3.pdf" is visible, containing similar algebraic problems and solutions.

### English Lesson - Yr 12 Standard English

The screenshot shows a document titled "Plan for Assessment Task Completion" with the following details:

- Due Date: 26<sup>th</sup> November (14 days – 2 weeks from 12/11)
- What do you need to do?
- 1. Come up with an idea for the content – how will you engage with the question? –
  - When should this be completed: 13/11
    - Pick which Tim Winton Stories you want to use
      - 2-3
    - Pick a related text to go along with these stories
      - Ideally pick a different medium
        - Watched some short films in class (potential options)
          - Rat Race Short Film – explored how not everything in life that brings happiness is necessarily good for you. It explores the never-ending pursuit of happiness.
            - Human Experiences:
              - Pursuit of Happiness
              - Identity

# FAQs

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## WHAT IS THE BEST WAY TO REQUEST LESSONS?

If you are a new customer, it is best to fill out our enquiry form [here](#).  
If you are an existing customer, you can request extra lessons via emailing us at [contact@thebta.au](mailto:contact@thebta.au) or texting us on +61 456 380 051.

## HOW LONG DOES IT TAKE TO BE BOOKED IN WITH A BTA TUTOR?

On business days, less than 24 hours.

## HOW LONG DO LESSONS GO FOR?

The majority of our students attend 1 hour lessons.

Some senior students have 1.5 or 2 hour lessons.

We also have a 45 minute option for primary school students as one-on-one tutoring can be quite intense compared to regular schooling.

## HOW OFTEN DO LESSONS TAKE PLACE? WHAT HAPPENS THROUGHOUT THE HOLIDAYS?

We offer weekly or fortnightly lessons. We can also arrange one-off lessons.

Some students will benefit from continuing lessons throughout school holidays, in particular, HSC and selective school students. We have tutors available throughout all school holidays.

Your child's tutor will contact you prior to each school holidays to ask your preference re holiday lessons. If you would like lessons but your child's tutor isn't available, we can arrange a suitable alternative until your tutor returns.

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## DOES BTA CATER FOR NEURODIVERSE STUDENTS?

All BTA tutors undergo training for teaching neurodiverse students in their initial induction training and annually. This includes modules on ADHD, dyslexia, ASD, dysgraphia and dyscalculia.

Whilst we always endeavour to do our best, we are not experts in teaching neurodiverse students. As such, we always welcome parent or professional advice if your child has specific learning needs.

More information can be found on our website [here](#).



## I NEED TO UPDATE MY CHILD'S INFORMATION. HOW DO I DO THIS?

You can do this via emailing us at [contact@thebta.au](mailto:contact@thebta.au) or texting us on +61 456 380 051.



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## **WHAT REMINDERS ARE AVAILABLE FOR LESSONS?**

We send email reminders 72 hours prior to the scheduled lesson time. We also have the option to turn on SMS reminders for both students and parents which go out 6 hour prior to the scheduled lesson time.

## **IF MY CHILD IS UNABLE TO ATTEND ONE WEEK, WHAT OPTIONS ARE AVAILABLE TO ME?**

If you wish to reschedule, you can request another time with your child's regular tutor, or if they are unavailable, we can assign you a different tutor for that week.

If you wish to cancel, you can do so online via your BTA account.

It is important to note we require 24 hours for cancellations as per our cancellation policy. There are no charges for lesson cancellations if we receive 24 hours' notice. However, we charge for all cancellations that occur within 1 hour of the scheduled lesson time.

This policy is designed to limit regular cancellations of tutoring sessions as well as to ensure respect and fairness between students and tutors.

## **MY CHILD HAS A HEALTH CONDITION. HOW CAN I COMMUNICATE THIS WITH BTA?**

If your child has asthma, anaphylaxis or any other health condition we need to know about, you can let us know via the enrolment form.

Please send any extra details required to us at [contact@thebta.au](mailto:contact@thebta.au). All BTA academies are fully equipped with first aid kits including EpiPens and Ventolin.

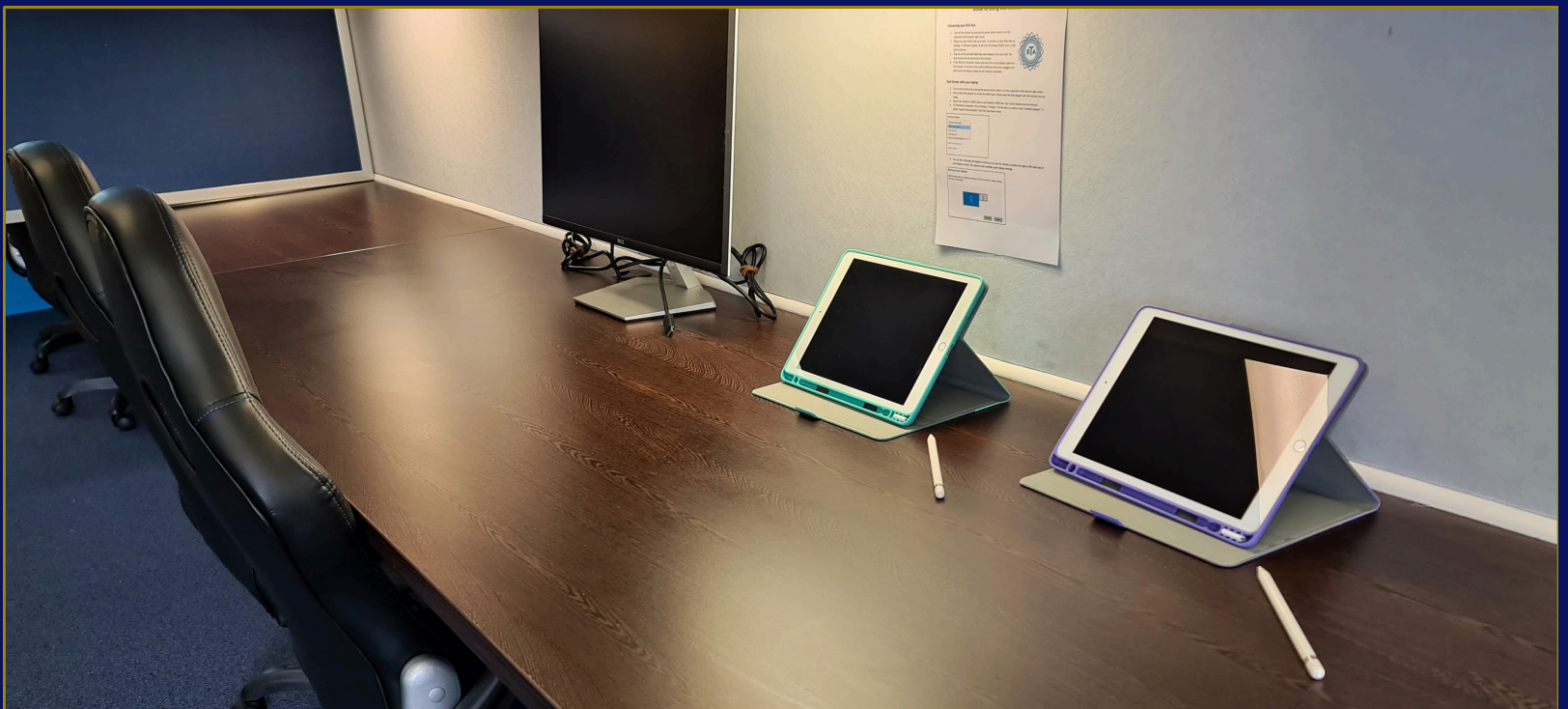
# FAQs

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## WILL MY CHILD HAVE THE SAME TUTOR EACH WEEK?

Yes - your child will be booked in with the same tutor in the same time slot at the same location each week or fortnight.

If your child's tutor is ever unavailable for lessons, we will offer you a similar alternative tutor or you can choose to resume the following week.



## WILL MY CHILD HAVE THE SAME TUTOR FOREVER?

We always aim to pair students with tutors who can work with them long term.

Unfortunately, this isn't always the case as both tutors and students have changes in their lives which may affect their availability. Common examples of this include sports training sessions altering a student's availability or a change in university timetable affecting a tutor's availability.

Whenever there is a change in either a student or tutor's availability, we will first try to find an alternative time that suits both parties. If we are unable to do this, we'll offer you a new similar tutor.

# FAQs

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## IF MY CHILD CHANGES TUTORS, WILL THE NEW TUTOR BE UP-TO-DATE?

BTA tutors write notes after each lesson so that if your child changes tutor, their new tutor will be able to take off from where they were up to with their previous tutor.



## CAN I REQUEST MORE INFORMATION ABOUT MY CHILD'S TUTOR PRIOR TO SESSIONS STARTING?

**Certainly!**

All our tutors' bios are available on our [website](#).

Also, once you've been assigned a tutor, they will personally reach out prior to your initial lesson to introduce themselves and give you more information on who they are, where to go and what to bring to lessons.

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## WHAT HAPPENS IF MY CHILD DOESN'T LIKE THE TUTOR THEY ARE ASSIGNED?

At Better Tuition Academy, we're proud to offer our **Right Tutor Guarantee** to ensure every student has the best possible learning experience.

While we carefully match students to tutors based on subject expertise, experience, and personality compatibility, we understand that sometimes a match may not feel quite right. If this happens, simply let us know—your feedback is invaluable to us.

With our **Right Tutor Guarantee**, we'll work closely with you to find a tutor who better suits your child's unique needs. And here's the best part: if the initial match doesn't work, we'll provide additional lessons at no cost until we find the perfect tutor for your child.

At Better Tuition Academy, your satisfaction and your child's success are our top priorities. You can trust us to go above and beyond to ensure a positive and productive learning experience.





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## **WHICH RESOURCES ARE AVAILABLE FOR BTA STUDENTS?**

BTA has over 600 of the latest and most effective textbooks and study guides available for use including all the textbooks used in schools.

We also have developed a significant number of resources ourselves including study guides, text summaries, practice assessments and more, all of which are available to our students.

## **DOES BTA OFFER ASSIGNMENT HELP?**

BTA offers comprehensive assignment and assessment help to our students, primarily in the form of understanding the task, structuring answers, assisting and guiding research and focus as well as study and assessment techniques.

We ensure that all of our students produce their own work.

## **CAN I CHANGE MY TUTORING ARRANGEMENT?**

BTA is fortunate to have over 100 of Sydney's best tutors in our team who undergo our extensive induction training. This means that you can expect the same high-quality of our tutoring from all of our tutors.

Further, we ask multiple questions in our enrolment form so we can try and assign your child with the best-suited tutor.

However, if you ever need to change your tutoring arrangement, all you need to do is ask.

## **CAN STUDENTS SEND IN ESSAYS OR OTHER WORK FOR FEEDBACK?**

Tutors will be able to help students with brief questions but if they require full essay marking or more detailed responses, students will need to book in for another session or we will need to charge for the time our tutors spend reviewing the content. Further, for any work students require feedback for, we ideally need 72 hours notice so there's adequate time for our tutors to review it.

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## DO YOU SET HOMEWORK?

We appreciate that all students have different needs and as such, you can select your preference for homework in our enrolment form.

Any homework we set is aligned with the content covered in lessons or at school and is used to consolidate knowledge and concepts.

Most of our students do not request homework. The reason for this is that our tutors use the lessons to focus on concepts so that students can then independently complete the homework that their school has set them.



## WHAT TECHNOLOGY IS AVAILABLE TO USE IN LESSONS?

Different students will have technological needs. HSC students may require computers with significant processing power to edit videos or refine designs, whereas primary school students may require iPads to promote engagement.

BTA has an array of technology available for student use in lessons including iPads, touch-screen computers, learning software and more. Some tutors may wish to use this tech in their lessons whereas others may adopt for the more traditional pen and paper. We leave this up to our tutors to decide so that they can use the tech available to them at the most appropriate time.

However, if you wish for your child to use any specific technology in their lessons with us, please just let us know.

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## HOW DOES BTA PREPARE STUDENTS FOR THE OC AND SELECTIVE SCHOOL TESTS?

Academic selective test tutoring is focused on identifying strengths and weaknesses, creating and refining effective examination technique, understanding higher level questions and problem solving as well as being time effective.

If you are interested in this type of tutoring, we encourage you to get started at least 26 weeks out from the exam. We often have students come 3-4 weeks out from the test and it's not enough time to properly prepare students for what is, relatively, one of the most difficult tests they will face in their schooling.



## HOW DOES BTA PREPARE YEAR 6 STUDENTS FOR HIGH SCHOOL?

The transition from primary school to high school can be quite overwhelming for some students. We aim to prepare our year 6 students for high school by ensuring they have not just the academic skills required to succeed, but also time management and assessment skills.

Our tutors will use tutoring lessons in year 6 to focus primarily on content that is most useful for students in year 7 whilst simultaneously filling in any gaps in knowledge to ensure they are well positioned for the big transition. This may include teaching students about how to use their diary, read their timetable and structure their assessments.

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## HOW DOES BTA PREPARE STUDENTS FOR PRELIMINARY EXAMINATIONS?

The preliminary examinations are a fabulous test-run for students in year 11. They often occur at the end of term 3 in year 11 before students head into year 12 in the fourth term.

We prepare our students for these examinations by ensuring they have a comprehensive understanding of each subject's syllabus, effective note-taking on course content, proven examination techniques as well as experience sitting practice examinations.



## HOW DOES BTA PREPARE STUDENTS FOR THE HSC?

BTA is most well-known for our HSC tutoring with some of Sydney's most experienced tutors amongst our team.

Our HSC tutors have been there before, they know what needs to be done to be successful in the subject they are teaching. Their experience, in conjunction with the initial and ongoing training offered by BTA, ensures that our HSC students are guided to their personal best at all stages of their final school year.

Our tutors ensure that students are focused where they need to be, at the right time, giving them every opportunity to excel in their HSC. This support will look different for each student and we aim to meet all requests.

# FAQs

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## CAN BTA ASSIST WITH ORGANISATIONAL, STUDY AND NOTE-TAKING SKILLS?

BTA tutors are well equipped to teach students about organisational, study and note-taking skills.

We'll be able to assist with developing a school organisational system including time management skills, note-taking methods, study methods and revisions methods. We also teach our students about creating class notes, active listening, SMART goals and creating an effective study space.

## EXTRA QUESTIONS?

We'd love to hear from you!

